



haven·house  
*Family Services Center*

**2019-2020  
Annual  
Report**

Haven House Family Services Center,  
Support Services for Survivors of  
Domestic Violence, Sexual Assault, and  
Stalking: Annual Report for the 2019-  
2020 Fiscal Year

# *Our Mission*

Haven House is dedicated to the elimination of violence against everyone through empowerment, education, social action, and support services

# *Our History*

**1978**

Haven House Family Services Center was formed in Wayne, Nebraska. The agency was an outcome of a joint seminar conducted by the Association of American University Women and Wayne State College staff, which determined a need for services for victims of domestic violence and their children.

**1979**

Haven House was incorporated as a non-profit agency under the laws of the State of Nebraska. A volunteer Board of Directors was established, part-time coordinator, and secretary were hired. Original funding was from private donations and the Department of Public Welfare. A 24-hour crisis line was established, volunteers were trained, and temporary shelter was provided in local motels.

## 1980's

Haven House was awarded funding to provide a 24-hour crisis line, temporary shelter, which was provided through the use of safe homes, motels, and/or referrals to other domestic violence agencies, emergency transportation, emergency financial assistance, legal and medical advocacy, community education, and to extend services to victims and survivors of sexual assault and conduct sexual assault prevention activities.

We were also able to expand our service area to five counties: Cedar, Dixon Dakota, Thurston, and Wayne counties. Funds were also received to provide services to the Omaha Nation and Winnebago Indian Reservations. These funds allowed us to increase client services and add the full-time position of Volunteer Coordinator to provide services on the reservations and to coordinate volunteers to assist staff with the growing demand for victim services experienced in our five county area.

## 1994

Haven House established an emergency shelter in Wayne County. Shelter Supervisor was hired to oversee/supervise shelter operations and provide advocacy to clients utilizing shelter

## 1997

Haven House established a satellite office in South Sioux City. Hired a part-time Project Coordinator to provide victim services, and established a Coordinated Community Response Team (CCR) in Dakota County. The CCR was established to address gaps in responding to crimes of domestic violence and sexual assault. A part-time Outreach Coordinator position was later added at the South Sioux City satellite office to provide advocacy and outreach services as well as community education to area churches, organizations, and schools.

# Today

Currently, we have 6 FTE's, 2 Part time Employees, many volunteers, and a volunteer Board of Directors (8). The volunteers and Board of Directors are invaluable to Haven House. Board member representation encompasses our entire five county service area. Haven House also receives support from individuals and organizations throughout our service area. This support is a vital part of services and enables us to provide families with more of their basic needs.

## Board of Directors and Staff

### Staff

Amy Munderloh- Executive Director

Debbie Goetsch- SA/DV Supervisor

Connie Reyes- Shelter Manager

Kayla Johnson- Shelter Advocate

Denise Tello- Bilingual Advocate

Scott Munsen- Outreach Coordinator

Shannon Ridenour- Outreach Coordinator

Lisbeth Ramirez- Enhanced Services Advocate

### Board

Laura Dendinger- President

Pat Browning- Vice President

Berenice Vallejo- Secretary

Jeanie Sturm- Treasurer

Ed Mahon

Susan Koranda

Domenic Consoli

Cindy Uthof

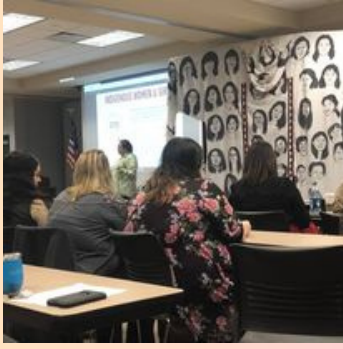
# *Our Philosophy*

**Haven House is a non-profit organization founded in 1978 to provide resources for survivors of domestic and sexual violence that has adopted the Nebraska Coalition to End Sexual and Domestic Violence (NCSADV) Ethical Guidelines and Core Values and operates with the following philosophies:**

- We believe all individuals have a right to safety and freedom from violence.
- We oppose the use of threats, intimidation, and violence to create and maintain control.
- We believe victims of abuse have the right to confidentiality.
- We are committed to offering services with the highest level of dignity and respect, absent of discrimination regardless of age, gender, race, national origin, disability, religion, sexual orientation, and socioeconomic status.
- We value individual's ability to make their own choices and support their journey to self-sufficiency.
- We provide non-judgmental services and provide information to support empowerment of individuals to free them from abuse.
- We are committed to an organizational structure that reflects diversity, participatory decision-making, and collective responsibility among members of the Board, paid staff, volunteers and survivors of domestic and sexual violence.
- We believe that oppression is the root of violence and we oppose it in all its forms including, but not limited to racism, sexism, ageism, ethnocentrism, and homophobia.
- We believe that violence will end only when individuals, institutions, and society as a whole work together to demand an end to abuse.
- We believe abusers must be held accountable for their actions.
- We believe violence is a public issue, not just a private matter.
- We believe individuals, institutions, and society as a whole must take responsibility for eliminating violence.

# Highlights

## 2019-2020



**National Sexual Assault Day of Action 2020**  
**(Teal Day!)...Social Distancing Style!**

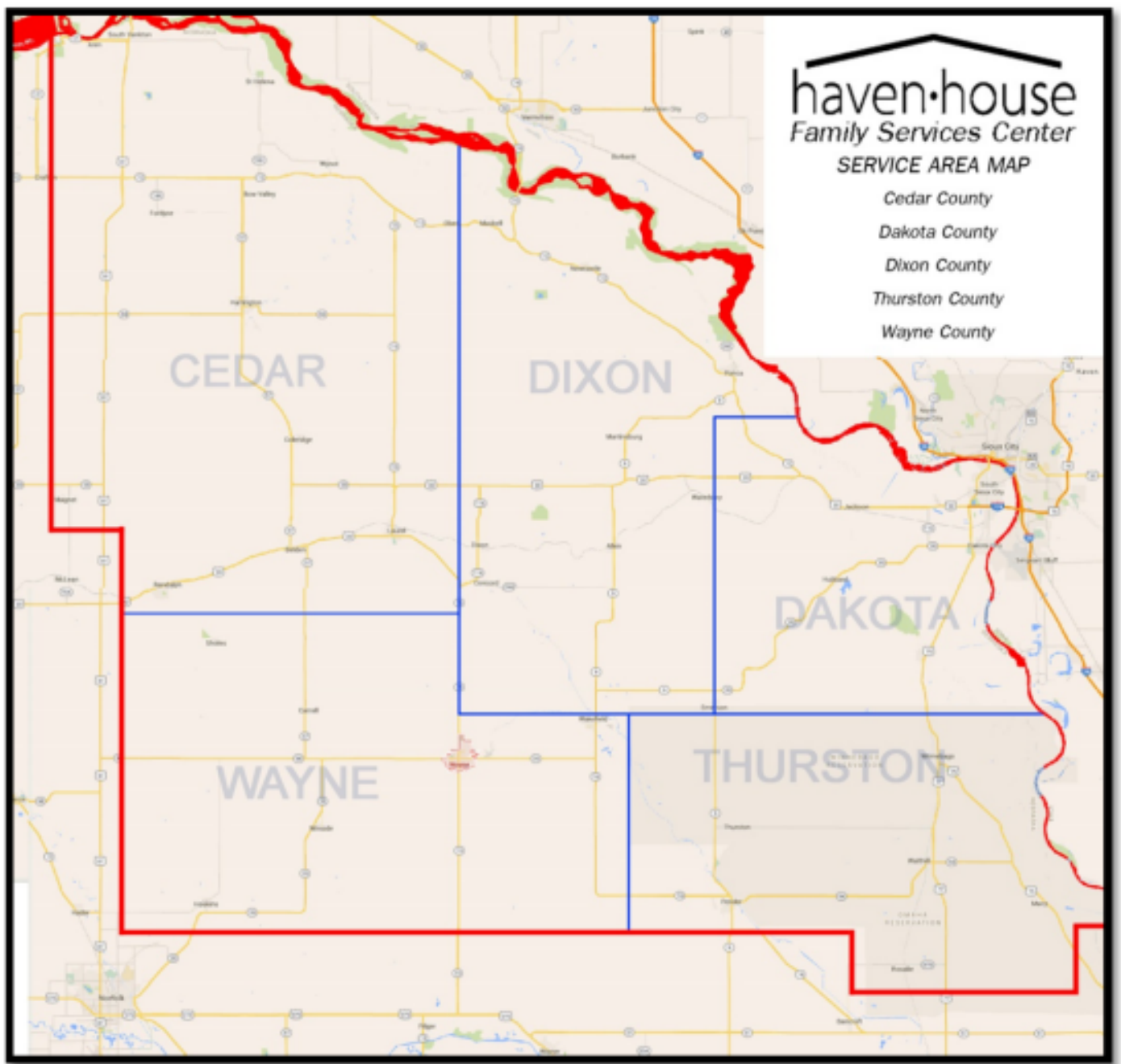
A grid of video call windows showing participants in a virtual meeting. There are 10 windows in a 2x5 grid, with one larger window on the far left and one on the far right. The participants are mostly women, some wearing teal shirts.

# Highlights

## 2019-2020

- July 2019- Executive Director and two interns volunteered at the annual Project Homeless Connect in Norfolk. Ms. Nebraska Junior Teen donated some much-needed supplies to Haven House. Supervisor Debbie and two interns built a new bunk bed for our Dakota County Shelter.
- August 2019- South Sioux City Outreach Coordinator set up a booth at the Dakota-Thurston County Fair.
- September 2019- South Sioux City Staff attended the Missing and Murdered Indigenous Women training.
- October 2019-Staff geared up for Domestic Violence Awareness Month by putting up displays in the local libraries. Supervisor Debbie and Enhanced Services Advocate Lis appeared on the road to promote Haven House during the Siouxland Big Give fundraising event.
- December 2019- South Sioux City Staff had a mani-mixer to pamper their clients. The South Sioux City post office donated Christmas gifts to bring some joy to our clients.
- January 2020- The Catholic Daughters of Hartington donated diapers to our Wayne office.
- February 2020- Wayne Outreach Coordinator and an intern promoted Teen Dating Violence Awareness month by decorating side walks around Wayne.
- April 2020- Due to the Covid-19 pandemic, the staff had to celebrate teal day on Zoom.

# Service Area



Wayne Office  
215 W. 2nd  
Street

South Sioux City  
Office  
117 E 28th Street

Hartington  
Office  
104 N Broadway



# *By The Numbers*

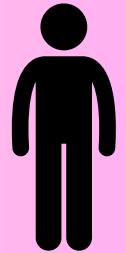
**Crisis Calls**



**265**

**Clients Provided Services**

**340**



**Shelter Clients**

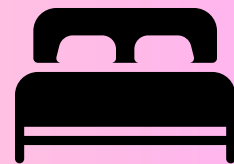


**35**

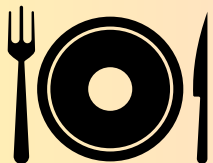
21 Adults & 14 Kids

**Shelter Beds**

**790**



**Meals**



**2,370**